

THANK YOU!

One of our primary goals is to be responsive to our clients' needs. To help us accomplish this, we ask that you take a moment to complete this questionnaire regarding the transaction shown below.

Name:

DATE OF CLOSING:

Property address:

File #:

Lender:

I. How would you evaluate the LENDER'S performance in connection with this transaction?

	EXCELLENT	GOOD	FAIR	POOR	N/A
1. Quality of Service					
2. Promptness of Service					
3. Level of Communication					
4. Expertise of Loan Officer					
5. Professionalism					
6. Willingness to help and offer suggestions					

Comments: _____

II. How would you evaluate OUR performance in connection with this transaction?

	EXCELLENT	GOOD	FAIR	POOR	N/A
1. Quality of Service					
2. Promptness of Service					
3. Level of Communication					
4. Product knowledge					
5. Expertise of Closer					
6. Convenience of closing time and location					

Comments: _____

May we use your comments on future promotional materials? Yes No (_____ Please initial)

How did you first hear of us? Did you know of our services before this closing?

Thank you. Your input and ideas are important to us!

-Kristin M. Prince-Hubbard, Manager